

# Building Blocks of Our MSP Offering

Program Management	Supplier Management	Operations Management	Business Support
Transition & Stabilization	Supplier Evaluation	Demand Management	Market Research & Mapping
Governance & Dashboarding	Supplier Onboarding	Fulfilment Management	Platform & Tech Support
Demand Forecasting	Supplier Training	Interviewing & Selection	Rewards & Recognition
Rate Card Management	Escalation Management	Rate Mgmt & Approvals	Employer Brand Building
Baseline Creation	Performance Benchmarking	MSP led Sourcing	Project Management Office
SLA and KPI Mgmt	SOW Management	Payroll for Refer. Candidates	Compliance Audit
Communication Mgmt	SLA & KPI reporting	Onboarding & Roll-off	PO, Invoicing & Payment
Program Risk Management		Operational Risk Mgmt	Background Verification
Workforce Management		Operational MIS	